

Library Programs & Development

The Library Programs & Development (LPD) department is charged with providing leadership and partnership in the development of library services throughout Ohio. LPD strives to provide library information and services to individual libraries and enhance library services statewide.



Cindy Boyden
LSTA Coordinator/Library Consultant

I am in charge of day-to-day operations and activities associated with Ohio's Library Services and Technology Act (LSTA) program, including assisting libraries in developing proposals, coordinating the review process and monitoring funded projects. As library consultant, I assist libraries through the strategic planning process.

Experience: I have worked for the State Library of Ohio since December of 2014. Prior to that, I worked for Worthington Public Libraries for 8 years and at Otterbein College's Courtright Memorial Library for 18 months. Additionally, I developed a library for the Ohio Department of Taxation, Tax Analysis Division in the summer of 2014.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in English Literature, Otterbein College

Skills: Grant assessment, strategic planning, writing and editing, government documents, circulation and reference services, customer orientation, and communication skills.

Additional Information: I have co-published several articles and a book chapter on topics including Customer Orientation and Soft Skills. I participated in the 2015 ILEAD USA Ohio cohort and am Instructor Corp Coordinator for the 2017 cohort.



Gregory Gassman
Library Assistant

I provide the library consultants with administrative and clerical support. As time permits, I work on a variety of projects including promoting and facilitating public library participation in the USDA Summer Food Service Program.

Experience: Prior to joining the State Library in 2015 I served in a variety of administrative capacities at Park National Bank, as well as filling various roles at several academic libraries.

Education: Master of Library and Information Science, University of Alabama and Bachelor of Arts in Philosophy, Christendom College

Skills: Microsoft Excel and Access, customer service, library processes and procedures

Additional information: I serve as President of the Friends of Our Lady Seat of Wisdom (OLSW). OLSW is a small school in Canada where I did most of my undergraduate work. I am participating in ILEAD USA – Ohio. I am also involved with the Ohio Library Support Staff Institute (OLSSI), Choose to Read Ohio (CTRO), and any anti-hunger initiatives I can find.



Lisa Hickle
State Data Coordinator

I coordinate all aspects of the collection of data from Ohio's Public Libraries, from revising the form & training local libraries on new data elements, definitions and instructions; collecting, editing and notating error trends; to submitting data to the Institute of Museum and Library Services for the national data collection and acting as liaison

for edit purposes. I also create customized reports and encourage libraries to participate in additional library surveys.

Experience: Before becoming the State Data Coordinator in 2007, I was the LSTA Fiscal Coordinator for 7 years, and prior to that was an Accounting Clerk/Specialist in Fiscal Services at the State Library for 11 years.

Skills: Customer service, communication, and Excel spreadsheets.



Janet Ingraham Dwyer
Youth Services Library Consultant

I coordinate and provide statewide youth services resources to libraries, including summer reading program materials, early literacy resources, and tools for peer-to-peer networking, student learning and public/school library collaboration. I also offer individualized support on request to any librarian who works with Ohio's children, teens, parents, and teachers.

Experience: I have been in this position since October 2009. I previously worked at Worthington Libraries in various positions from 1991-1997 and 2001-2009, most recently as Worthington's first Outreach Services / Volunteer Coordinator.

Education: Master of Library Science, University of Maryland and Bachelor of Arts in English Literature, George Washington University

Skills: Event planning, program planning, project development and management, public speaking, connecting people to one another and to resources and opportunities.

Additional information: I am devoted to collaboration across libraries, schools, literacy organizations, social service agencies, and other groups and individuals to support Ohio's youth and families. Separately we are beneficial; together we are transformative. I collaborate with the Ohio Library Council's Children's Services, Teen Services, and Outreach & Special Services divisions; Ohio's Regional Library Systems; the Ohio Educational Library Media Association (OELMA); INFOhio; the Ohioana Library; Ohio Center for the Book; and others. I represent the Ohio youth services community to the Collaborative Summer Library Program, and serve on the Buckeye Children's and Teen Book Awards Council, Ohioana Partners, and other national, state, and regional working groups.



Jen Johnson
Digitization Consultant/Ohio Digital Network Project Manager

I coordinate Ohio's involvement with the Digital Public Library of America (DPLA) and support the digitization efforts of libraries and cultural heritage institutions across the state. In 2016, Ohio applied to be a Service Hub of DPLA, and the Ohio Digital Network (ODN) was born. The ODN is made up of libraries big and small, working together to make Ohio's digitized collections available to internet users around the world.

Experience: I have worked for the State Library since 2013 – as a Reference Librarian, an Electronic Resources Librarian, and now as Project Manager for the statewide DPLA Service Hub, the Ohio Digital Network. Before coming to the State Library, I've worked in public, academic, special and business libraries in Columbus.

Education: Master of Library and Information Science, Kent State University and Bachelor of Fine Arts in Photography, The Ohio State University

Skills: Digitization, archival and preservation services and practices, disaster response planning, project management, grant writing and reviewing, event and volunteer coordination, electronic resources, technology

Additional information: While it was an unpaid position, I really got my start in libraries when I was 10, creating a neighborhood library out of my garage with my own collection of books. I was a member of the 2014 class of Library Leadership Ohio and was a member of the 2013 cohort for ILEAD USA Ohio.

library.ohio.gov/services-for-libraries



Anne Kennedy
Technology Consultant/Ohio Digital Library Project Manager

I'm the library consultant for technology at the State Library of Ohio which means I support and advise other librarians and library staff on eBooks and other technology resources. I serve on the project team for the Ohio Digital Library and the Guiding Ohio Online program.

Experience: I'm a recent addition to the State Library staff. At the beginning of February 2017, I joined the team as a Library Consultant. Previously I worked for Licking County Library for 12 years and served there as a Branch Clerk, Adult Services Librarian, and lastly as Head of Emerging Technologies.

Education: Master of Library and Information Science, Kent State University and Bachelor of Fine Arts, Gettysburg College

Skills: Technology planning, technology training, project management, and grant administration.

Additional information: I currently serve on the Ohio Library Council's Awards and Honors Committee.



Kirstin Krumsee
Government Information Consultant

I serve as the project manager for government documents and e-Government activities and services including being the library liaison to depository libraries, the Superintendent of Documents, and the Government Printing Office. I also help Ohio libraries and librarians understand and effectively leverage government information and resources.

Experience: I have been at the State Library since 2011, first serving as Reference and Electronic Resources Librarian and now as Government Information Consultant. I previously worked as Reference Librarian for the Edison Welding Institute and in various roles at the Upper Arlington and Ohioana Libraries.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in English, The Ohio State University

Skills: Government Documents, e-Government, designing and giving presentations, graphic design, electronic resources, reference services, customer service, and emerging technologies.

Additional Information: I'm involved with the Ohio Government Documents Roundtable. I was a member of the 2014 class of Library Leadership Ohio. I also participated in the first ILEAD USA Ohio class and as part of the program developed a mobile app for navigating library collections with a team of librarians from across the state. In 2016, I was appointed to a three year term on the Depository Library Council of the federal Government Publishing Office.



Penelope Shumaker
Metadata Librarian

I am the metadata librarian for the Ohio Digital Network (ODN), Ohio's Service Hub for the Digital Public Library of America (DPLA). I ensure that institutions who will be included in the DPLA have strong metadata. I also provide trainings on good metadata practices for the DPLA and beyond.

Experience: I started working at the State Library in January 2017. Prior to working at the State Library I worked as a metadata specialist with SpotOn reviews and held various positions at Columbus Metropolitan Library, most recently as a Homework Help Center Specialist. Before starting a career in libraries I taught middle and high school English.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in Philosophy, Cedarville University

Skills: Metadata and cataloging, digitization, writing and editing, technology.

Additional information: I serve on the board of the Central Ohio Chapter, Association of Information Science and Technology (CO-ASIS&T).



Mandy Simon
Library Development Consultant

I help libraries address space planning needs and goals by creating helpful aids to better envision potential results. I also assist libraries with strategic planning as they work to best serve the needs of their communities.

Experience: Before joining the State Library I worked in public libraries in Worthington and Bexley, Ohio as a Teen Librarian and Collection Development Coordinator. Prior to working in libraries, I worked in advertising and media sales for the Columbus Dispatch.

Education: Master of Science in Library and Information Science, University of Illinois at Urbana-Champaign
Bachelor of Arts in English, The Ohio State University

Skills: Collection development, public service, space planning, project management, impromptu story-times, and "other duties as assigned."

Additional Information: I am passionate about the power of libraries in the lives of all people, as they provide access to information and resources to all who enter without judgement. Having nearly 10 years of public service experience in libraries, I understand the importance of being able to unclog a toilet or take over a program at the drop of a hat. I also value the importance of streamlining procedures, collections and spaces to improve services to patrons. I was a 2012 American Library Association Emerging Leader, Library Leadership Ohio graduate in 2014, and ILEAD Ohio USA participant in 2015.



Evan T. Struble
Library Development Consultant

I work with libraries to develop programs and services, strategic plans, training and education, and special grant projects like ILEAD USA Ohio, Library Leadership Ohio, and Guiding Ohio Online.

Experience: In addition to serving as a Library Consultant at the State Library of Ohio since October of 2011, I have also pulled double-duty as a part-time library assistant at the Upper Arlington Public Library since May of 2009. I have 16 years of library service, including positions at OhioNET (2007-2011), Westerville Public Library (2001-2007), Otterbein College (now University) Courtright Memorial Library (1998-2002), and the library that started it all—my hometown library—Meigs County District Public Library (1997-1998).

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in Organizational Communication & Journalism, Otterbein College (now Otterbein University)

Skills: Interpersonal and organization communication, continuing education development/instruction, project management, emerging trends in libraries, and technology (soft skills).

Additional Information: In addition to being active on statewide library committees for the Ohio Library Council, including Chair of the 2015 Expo Committee, and other library organizations, I volunteer my time for the Ohio History Connection.



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Additional Services to Libraries



Tracy Grimm
Manager, Circulation & Special Services

I oversee circulation and Interlibrary loan services as well as the Talking Book Services. As Head of Talking Book Services, I am liaison with the Ohio Library for the Blind and Physically Disabled at Cleveland Public Library, work closely with the Machine Sub-Lending Agencies, and assist individuals who use the program's services.

Experience: I have worked for 22 years with the State Library of Ohio

Education: Bachelor of Arts, The Ohio State University

Skills: Circulation, ILL, and the Ohio Talking Book Program



Shannon Kupfer
Digital and Tangible Media Cataloger
Research & Catalog Services

I manage digitization projects and digital preservation for the State Library of Ohio. My projects include Ohio Memory, where I provide digital content as well as writing bi-weekly blog articles. I am currently exploring methods of building digital repositories that are creative and

interactive and am also focusing on means of preserving our digital heritage.

Experience: I have been employed by the State Library of Ohio since October 2007. This is my first library job.

Education: Master of Library and Information Science, Kent State University
Bachelor of Arts in History, The Ohio State University
Post-Master's Certificate of Advanced Study in Library Science

Skills: Digitization, rare books and archives management, metadata and cataloging.

Additional information: I published a 2010 article on Ohio Memory and, in 2011, co-authored a chapter on digitization and preservation of government information. I was a member of the 2015 ILEAD cohort and, with my team, created a tool for facilitating digital preservation.



Julia Ward
Executive Secretary to the State Librarian's Office

I manage the office of the State Librarian and provide organizational support for special programs and projects.

Experience: I have been with the State Library for 17 years. I began as a Library Assistant 2 in the Patron and Catalog

Services department and was promoted to LSTA Assistant and LSTA Fiscal Coordinator in the Library Programs and Development department before being promoted to Executive Secretary to the State Librarian's Office. My library experience dates back to my high school and college years working in the Norwalk Public Library, BGSU Firelands College Library, Ohio Wesleyan University Library, and the Delaware County District Library.

Education: Bachelor of Arts in Psychology, Ohio Wesleyan University

Skills: Grant management, writing, fiscal and audit policies and procedures, communication, organization, customer service, and proofreading.

Additional Information: My love of books drew me to the library at an early age, and I haven't been able to escape since. Even though my first job was in a library, it was never my intent to pursue a career in libraries. However, I don't see myself being nearly as happy anywhere else.



Marsha McDevitt-Stredney
Director, Marketing & Communications

I manage marketing, promotions, and communications about the State Library and its programs & services to state government, libraries, and residents. I help facilitate communications between libraries, library related organizations and state government.

Experience: I have been the Director of Marketing & Communications at the State Library since 2006. Before that I worked as a grants manager and communications coordinator for 10 years for a non profit organization working to establish computer technology centers in economically depressed areas in Ohio. Earlier in my career I developed curriculum and taught CGI (computer generated imagery) at The Ohio State University and worked as producer and animator for a CGI commercial animation company.

Education: Doctor of Philosophy, Technology in the Arts & Arts Education, The Ohio State University (OSU)
Master of Library and Information Science, Kent State University
Master of Arts in Art Education & Computer Graphics, OSU
Bachelor of Art Education, OSU

Skills: Graphic design, marketing & communications, project management, event planning, display & exhibits, grants administration, qualitative research, and assessment.

Additional information: I have a strong interest in academic and special libraries, and research about library users and librarianship. I represent the State Library in the vendor shows at all of the library conferences in Ohio and enjoy meeting library professionals from all types of libraries and library organizations. I served 8 years on the Buckeye Valley Local school board and 5 on the Delaware Area Career Center board.



Steve Updegraff
Manager, Transport & Facility Services

I serve in multiple roles for the State Library. I have been the Project Manager for the Statewide Delivery System since 2003. I began serving as the Facilities Coordinator when the State Library moved to the current location in 2001. At that time I began as the Security System Administrator and Fleet Manager as well. I have

managed the Transport & Facilities Services Department and staff since 1988.

Experience: I have worked for the State Library for 27 years and as a department/project manager for 24 of those years. Prior to that I was a sheet metal fabricator/designer for 14 years, labor organizer for three years, owned a local vintage motorcycle business for three years and a commercial painting company for two years.

Education: Ohio Certified Public Manager
Completing a Bachelor of Arts at The Ohio State University

Skills: Project Management/planning, construction management, and customer service.

Additional information: Being closely involved with the operation of the Statewide Delivery System may be one of the most demanding and exciting projects I have been involved with at the State Library. Providing an inexpensive and dependable way for libraries across the state to share millions of books and materials for the benefit of Ohio residents continues to be a very rewarding experience. On the personal side my passion is music. I have been a drummer/percussionist for numerous jazz and rock groups over the years and continue to write, record and perform as time allows.



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STATE LIBRARY OF OHIO

SERVICES TO LIBRARIES

The State Library of Ohio is a state agency that serves state government and all types of libraries. Services provided to Ohio libraries run the gamut from statewide programs such as statewide delivery and Ohio Ready to Read to individualized assistance for activities such as writing a strategic plan and technology training for staff. But knowing what services are provided and who to call may keep many from contacting the State Library. The following will assist in meeting many of the State Library staff and knowing the areas in which they provide support and services to Ohio's libraries.



Beverly Cain
State Librarian

As State Librarian I direct the operations of the State Library and work with the staff and Board to continue to build and expand library services to all types of libraries and to Ohio residents regardless of their geographic location.

Experience: I have been State Librarian since June 1, 2010. I have 31 years of library experience in Ohio having served as the Director of the Portsmouth Public Library System from 1997 to 2010 and Branch Manager at the Upper Arlington Public Library Lane Road Branch from 1992 to 1997. Prior to that, I worked at the Medina County District Library from 1986 to 1992, first as a Reference Librarian and then as a Manager of Reference and Adult Services.

Education: Master of Public Administration, Kent State University
Master of Library Science, Kent State University
Bachelor of Music, University of Akron

Skills: Library management, budgeting, community relations, and public policy.

Additional Information: I am particularly interested in the ways in which libraries are evolving to meet the needs of library customers: becoming community destinations through innovative programming, use of technology, and making public spaces available and utilizing technology to reach customers in new ways. I am also interested in the ways libraries are collaborating to make resources available to customers efficiently and effectively through consortia and other resource sharing mechanisms.



Ann M. Watson
Associate State Librarian
for Library Services

I am responsible for managing two large departments within the State Library that provide a wide range of services and support many different customers. I oversee Research and Catalog Services and Circulation and Special Services, including the Ohio Talking Book Program.

Experience: I returned to Ohio in 2014 from Shepherd University's Scarborough Library in West Virginia where I was Dean of the Library for over three years. As the chief administrative leader, I was responsible for accomplishing strategic and day-to-day operational goals in all aspects of library operations. I served as Library Director at the Ohio University regional campus in Lancaster from 2008 to 2011 and Head of Access Services and Instruction at Denison University from 1997 to 2008.

Education: Master of Arts in Educational Policy and Leadership, The Ohio State University
Master of Library and Information Science, Kent State University
Bachelor of Arts in History from West Virginia University
Harvard University Graduate School of Education's Leadership Institute for Academic Librarians

Skills: Library management, budgeting, library technology, leadership development, customer service, and library instruction.



Missy Lodge
Associate State Librarian
for Library Development

I coordinate administrative functions and programming activities for library development, including LSTA, consultant services, and special projects.

Experience: After beginning my career at the Library of Congress, I have been with the State Library of Ohio 31 years, beginning as the Networking Consultant when public libraries were just beginning to think about automation.

Education: Ohio Certified Public Manager
Master of Library and Information Science, Indiana University
Master of Arts in History, Indiana University
Bachelor of Arts in English History, The College of Wooster

Skills: Grant writing, project management, program planning, and customer service.

Additional information: I believe that libraries are the great equalizer. Libraries allow us to remember where we came from, understand who we are now and help us become who we can be. I have served on numerous Ohio Library Council Committees, including Chair of the 2014 OLC Convention and Expo.



Bill Morris
Governmental Affairs Coordinator

I am the Governmental Affairs Coordinator for the State Library. I serve as board liaison with the Ohio Legislature and the Ohio congressional delegation, monitor legislation of interest to the State Library and Ohio libraries in general, and advocate on behalf of all Ohio libraries.

Experience: I have been the Governmental Affairs Coordinator since 1994. Earlier in my career I was an Aide to Representatives Randy Weston, Paul Mechling, June April Kreuzer and Dan Troy, and served as committee aide to the House Colleges and Universities Subcommittee.

Education: Bachelor of Science in Business Administration, The Ohio State University

Skills & Activities: Registered legislative agent. Responsible for monitoring federal and state legislation affecting libraries and informing legislators about State Library initiatives. Ex-officio member of the Ohio Library Council Government Relations Committee. National Library Legislative Day Statewide Coordinator responsible for creating materials demonstrating success of Federal programs benefiting libraries; coordinating delegates participation from around the state; arranging and participating in Congressional office visits. Serve as library boundary specialist researching and recommending action on requests for changes to legal boundaries of public libraries under Chapter 119 of the Ohio Administrative Code. Attorney General's Office Liaison: coordinate agency requests for formal and informal opinions from the Ohio Attorney General.

Additional Information: I received the Ohio Library Council Citizen of the Year Award in 2014 for my work on Ohio public library boundary issues.