

Summer  
2022



# BLUEcloud Analytics

## NEWSLETTER

[bca.seolibraries.org](http://bca.seolibraries.org)



### DID YOU KNOW.....

There are **32,612** items in Workflows that are in the LOST-ASSUM or LOST-CLAIM status.  
And.....

**ALL** of these items have either been paid for or the bills were forgiven.

To find out how many items your library has on this list, please use the LIST OF BILLED LOST ITEMS THAT HAVE BEEN PAID, FORGIVEN, ETC. REPORT located in the MAINTENANCE folder

Once you have your library's list of items, you can either discard or delete your items. Click [here](#) to see which process you should use.

#### LIST OF BILLED LOST ITEMS THAT HAVE BEEN PAID, FORGIVEN, ETC. REPORT

Owner: OHIObond

Modified:

1/26/22 2:39:48 PM

This report will provide a list of billed items in LOST-ASSUM and/or LOST-CLAIM status that have been paid, forgiven, etc.

#### LIST OF BILLED LOST ITEMS THAT HAVE BEEN PAID, FORGIVEN, ETC. REPORT

Item Last Checkout Date	Home Location	Call Number	Catalog Author	Title	Bill Amount	Bill Payment Type	Bill Payment Date	Item Status
2011-05-04	ADULTDVD	F CLO		Cloudy with a chance of meatballs	\$15.00	FORGIVEN	2016-07-20	LOST-ASSUM
2011-09-08	ADULTDVD	F AME		American gangster	\$23.00	FORGIVEN	2016-07-26	LOST-ASSUM
2011-09-08	ADULTDVD	F AME		An American haunting	\$20.00	FORGIVEN	2016-07-26	LOST-ASSUM
2011-11-03	NONFICTION	510 TAY	Taylor, Loretta M.	Working with fractions /	\$10.00	CASH	2018-10-09	LOST-ASSUM
2011-11-03	NONFICTION	510 TAY	Taylor, Loretta M. (Loretta May)	Understanding fractions /	\$8.00	CASH	2018-10-09	LOST-ASSUM
2012-09-17	JUVEASY	E ALB	Alborough, Jez	Some dogs do /	\$16.00	FORGIVEN	2016-07-26	LOST-ASSUM
2012-09-17	JUVEASY	E NOV	Novak, Matt	The last Christmas present /	\$15.00	FORGIVEN	2016-07-26	LOST-ASSUM
2012-12-19	JUVFICTION	J F PAT	Patterson, James,	Middle school : the worst years of	\$16.00	CASH	2020-01-16	LOST-ASSUM
2013-02-04	ADULTDVD	F CAL		Call of the wild	\$5.00	FORGIVEN	2016-07-29	LOST-ASSUM
2013-03-15	NONFICTION	364.1 MIL	Miller, Wilbur R.,	Revenuers & moonshiners : enforcing federal liquor law in the	\$15.00	FORGIVEN	2019-04-08	LOST-ASSUM
2013-07-16	JUVFICTION	J F GID	Gidwitz, Adam,	In a glass Grimmy /	\$17.00	CASH	2016-09-06	LOST-ASSUM



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Do you know the difference between these User Profile Status'?

**OK**  
**DELINQUENT**  
**BLOCKED**  
**BARRED**  
**COLLECTION**

**OK**-Users with a status of **OK** have full library privileges.

**DELINQUENT**-Users become **DELINQUENT** when they have unpaid bills, overdue items, or charges which have been recalled and are past the due date. **Delinquent users can still check out items** and have all the other privileges of OK users, but **Workflows will warn operators that the user is delinquent.**

**BLOCKED**-Users are **BLOCKED** when their unpaid bills and accruing fines reach a certain amount or they have a certain number of overdue or recalled items. **An override is required to check out items to a blocked user.**

**BARRED-BARRED users cannot checkout items.** A user cannot be automatically barred or unbarred by Workflows. This status must be set or removed by a workstation operator and requires the use of an override code.

**COLLECTION**-If your library uses Unique Management as a collection agency users are sent to **COLLECTION** if they have not paid their bill in a specific amount of time set by your library policy.

An override is required to access these accounts. Once a users status goes to **COLLECTION**, it will not be removed from **COLLECTION** until their bill is **paid in full.**



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If you have questions about what user status your patrons are in, use the report LIST OF USERS BY USER STATUS. This report can be found in the USERS folder> List of Users Reports sub-folder.

### LIST OF USERS BY USER STATUS

**Owner:** OHIObmichel

**Modified:**

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This report provides a list of users by user status This report displays the user status, user name and user barcode.

### LIST OF USERS BY USER STATUS

User Status	User Last Name	User First Name	User Middle Name	User Barcode	Count (User Barcode)
BARRED	Duck	Daffy		123456	1
	Coyote	Wile	E	234567	1
	Bunny	Buggs		345678	1
	Fudd	Elmer		456789	1
	Leghorn	Foghorn		567891	1

