STATE LIBRARY OF OHIO
SEO Service Center

SEO Directors Meeting Agenda
May 11, 2023
10:00 am - 1:00 pm
Virtual Meeting – Microsoft Teams

1. **Call to Order**

2. **Approval of Minutes - Advisory**

3. **Business Meeting – Advisory**

   - SEO Financials – Jamie Pardee and John Stewart
   - Technical Services Committee update – Jay Miley
   - OPLIN Updates – Don Yarman
   - State Library of Ohio Service Highlights and Updates
     - Library Programs & Development (LPD) – Evan Struble
     - Ohio Digital Library – Anne Kennedy
     - Ohio Public Library Statistics - Kirstin Krumsee Ziegler
     - Statewide Delivery – Jamie Pardee
   - Customer Satisfaction Survey Review – Jay Miley and John Stewart
   - SEO Service Highlights and Deliverables
     - Patron Point Phase Two - Jay Miley and Michael Postlethwait
     - Symphony 4.x Upgrade – Jay Miley
     - Security Updates – Don Winland
     - Enterprise Upgrade – Michael Postlethwait
     - SEO Libraries App – John Stewart

4. **Items too late for the agenda**

5. **Adjournment - Advisory**