



MobileCirc Apps for Android and iOS 2019.x Deprecation Notice

This notice provides information regarding devices that will cease to be compatible with the MobileCirc apps for Android and iOS after the release of app versions 2019.x and greater. The first of these new app versions for Android and iOS respectively are projected for release in the third quarter of 2019.

Deprecation of Android devices

With the release of versions 2019.x and greater, the MobileCirc App will no longer be compatible with Android devices running operating system versions earlier than Android 5.1.1 Lollipop. Devices running Android 5.1 and earlier—including operating system versions KitKat and Jelly Bean—will no longer be supported and will be unable to download the latest MobileCirc App from the Google Play store. In practice, this might mean that some older Android devices that cannot be updated to Android 5.1.1 Lollipop or greater are subsequently no longer able to run the latest version of MobileCirc.

Deprecation of Apple devices

With the release of versions 2019.x and greater, the MobileCirc App will no longer be compatible with Apple devices running operating system versions earlier than iOS 9.3.x. Devices running iOS 9.2.x and earlier will no longer be supported and will be unable to download the latest MobileCirc App from the App Store. In practice, this might mean that some older Apple devices are subsequently no longer able to run the latest version of MobileCirc, including:

- iPad—1st generation
- iPhone—1st, 2nd, 3rd, and 4th generation
- iPod touch—1st, 2nd, 3rd, and 4th generation

Availability of legacy app versions

Devices running previously supported versions of Android and iOS should still be able to access and download older versions of the MobileCirc App from the Google Play store and App Store respectively. Older versions of the app may not provide access to all available features, however, and may be removed from the stores without notice. Moreover, older versions will not be compatible with versions of Web Services for Horizon and Symphony greater than 6.00.0—targeted for release at the end of 2019.

SirsiDynix will remove these older app versions from the Google Play store and App Store on May 1, 2020. In the meantime, customers should make sure that any new MobileCirc devices are running a minimum operating system version of Android 4.1.1 or iOS 5.1.1.