



SEOINT Non-Member Library Information

Libraries with a user profile of SEOINT are non-member (ILL contract) libraries that have paid a yearly fee for an ILL agreement, which allows them to borrow items from the entire consortium. A list of the libraries can be found [here](#) and is updated yearly.

The fees collected from the ILL agreement are reinvested into the consortium. Currently the costs of the Enterprise Discovery Platform are covered by this reinvestment.

ILL Contract libraries are required to pay for lost and/or damaged items they have borrowed from the member libraries and should be invoiced for any lost material. SEO monitors the ILL contracted library accounts and contacts them regularly about overages on amounts due. We do restrict them from placing holds when their account exceeds \$75.00. When an item details to fill a hold for an ILL contract library, please check out the item and send it directly to them unless instructed otherwise. There are instances where the restriction may be lifted such as overdue items are in transit or a check has been issued to pay for lost items.

If an item is in transit to your library for more than 30 days and is not received, [create a claim](#) with Priority Dispatch for reimbursement for the lost item.

Please contact SEO if you have any questions about this information.