

SEO Service Center Highlights for January 2026

Consortium Service Highlights

- Total Automation Consortium Circulation for the past 30 days was **972,744**
- The Total Number of New Users created in the past 30 days was **6,386**
- ILL initiated for the past 30 days were **466**
- In-house periodicals filled were **0**
- The Total Number of Support Tickets created for the previous month was **949**
- Support tickets logged with Integrated Library Software (ILS) vendor SirsiDynix **8**

Consortium Service Highlights

- **SEO ILS staff held an open office hour introducing the new bounced e-mail handling**
- Two library visits – Public Library of Steubenville and Jefferson County, and Upper Sandusky Community Library
- **Niche Academy Stats**
 - Serving Every Ohioan Staff Tutorials views – 1,070
 - Online Catalog Tutorial views - 851
 - Technical Services Committee - 27
 - ASL Storytime - 6