MobileStaff

Fact Sheet

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Overview

This MobileStaff Fact Sheet contains the list of features and system requirements for the current MobileStaff release.

This document contains these sections:

- **MobileStaff for Horizon feature list** on page 1
- **MobileStaff for Symphony feature list** on page 4
- **System requirements** on page 7

Comments and suggestions

SirsiDynix welcomes and appreciates your feedback on its documentation. We want to know what you think about our guides and how we can make them better. If you have comments about this guide, please send them to docs@sirsidynix.com.

Let us know how you used this guide, your feelings about its strengths and weaknesses, and your ideas and suggestions for improvement. Please make sure that you include the title and version number of the guide with your comments and suggestions.

Thank you in advance for your feedback!

MobileStaff for Horizon feature list

The following features are available to SirsiDynix Horizon libraries with the current release of MobileStaff.

For information on features planned for future releases, see the MobileStaff section of the BLUEcloud Product Overview, located on the SirsiDynix Customer Support Center website at https://support.sirsidynix.com/kb/125503.

Patron service functions

Check Out

Check out items to a patron. This feature is also available when using MobileStaff in Offline mode.

Check In

Check in borrowed items returned by patrons. This feature is also available when using MobileStaff in Offline mode.

Renew by User

Renew selected items borrowed by an individual patron.

Renew by Item

Renew a borrowed item by typing or scanning an item ID or barcode. This feature is also available when using MobileStaff in Offline mode.

In-House Use

Anonymously record the use of items within the library by typing or scanning an item ID or barcode. This feature is also available when using MobileStaff in Offline mode.

Holds by User

Display, modify, or cancel selected holds for an individual patron.

Add User

Register a new patron. This feature is also available when using MobileStaff in Offline mode.

Modify User

Modify a patron's record.

Event

Record a patron's attendance at a library event anonymously, or by typing or scanning a patron ID or barcode. Turn on self-service use of this feature, so that patrons can record

their attendance without intervention by library staff.

Inventory control functions

Item Status

Display an item's current location and status by typing or scanning an item ID or barcode.

Holds Pull List

Produce an interactive shelf list of items in the stacks that need to be fetched in order to satisfy holds. From the list displayed, you can tap to select an option to *trap* the item before routing to the holds shelf, or to mark the item as missing.

Inventory

Perform inventory checking by typing or scanning item IDs/barcodes. Optional audible alerts can notify you when an item is shelved incorrectly. This feature is only available when using MobileStaff while connected to the library system server.

Deselect

Produce an interactive shelf list of items seldom or never borrowed, or which have not circulated since a specified date. From the list displayed, you can tap to select an option to withdraw an item from the catalog or mark the item as missing.

Additional features

One-tap access to current record

Look up the last patron or item record accessed in various different contexts using a single tap.

Patron search

Look up a patron record by ID/barcode or by alternate ID. Additionally, you can search for a patron record by other fields such as the patron's name.

Email receipts

Send a circulation receipt by email to a patron.

Print receipts

Print a circulation receipt for a patron using your portable Bluetooth receipt printer.

Patron registration from driver's license data

Register a new patron quickly and accurately by scanning information from a U.S./Canadian driver's license using your Bluetooth barcode scanner or magstripe reader.

Offline mode

Use MobileStaff when you do not have a connection to the library system server or when there is no internet connection available.

MobileStaff for Symphony feature list

The following features are available to SirsiDynix Symphony libraries with the current release of MobileStaff.

For information on features planned for future releases, see the MobileStaff section of the BLUEcloud Product Overview, located on the SirsiDynix Customer Support Center website at https://support.sirsidynix.com/kb/125503.

Patron service functions

Check Out

Check out items to a patron. This feature is also available when using MobileStaff in Offline mode.

Check In

Check in borrowed items returned by patrons. This feature is also available when using MobileStaff in Offline mode.

Renew by User

Renew selected items borrowed by an individual patron.

Renew by Item

Renew a borrowed item by typing or scanning an item ID or barcode. This feature is also available when using MobileStaff in Offline mode.

In-House Use

Anonymously record the use of items within the library by typing or scanning an item ID or barcode. This feature is also available when using MobileStaff in Offline mode.

Holds by User

Display, modify, or cancel selected holds for an individual patron.

Add User

Register a new patron. This feature is also available when using MobileStaff in Offline mode.

Modify User

Modify a patron's record.

Event

Record a patron's attendance at a library event anonymously, or by typing or scanning a patron ID or barcode. Turn on self-service use of this feature, so that patrons can record

their attendance without intervention by library staff.

Inventory control functions

Item Status

Display an item's current location and status by typing or scanning an item ID or barcode.

Holds Pull List

Produce an interactive shelf list of items in the stacks that need to be fetched in order to satisfy holds. From the list displayed, you can tap to select an option to *trap* the item before routing to the holds shelf, or to mark the item as missing.

Hold Shelf

Manage items on the hold shelf. You can organize the list items displayed with filters and a sort function. From the list, you can process items to remove holds, mark items as missing, or process inactive holds. You can also modify items on the hold shelf to change details such as pickup library, pickup by date, expiration date, and suspension dates.

Inventory

Perform inventory checking by typing or scanning item IDs/barcodes. Optional audible alerts can notify you when an item is shelved incorrectly. This feature is only available when using MobileStaff while connected to the library system server.

For Symphony users, the inventory feature is also available to use when MobileStaff is in Offline mode.

Deselect

Produce an interactive shelf list of items seldom or never borrowed, or which have not circulated since a specified date. From the list displayed, you can tap to select an option to withdraw an item from the catalog or mark the item as missing.

Additional features

One-tap access to current record

Look up the last patron or item record accessed in various different contexts using a single tap.

Catalog search

Search the catalog by keyword when performing various operations.

Patron search

Look up a patron record by ID/barcode or by alternate ID. Additionally, you can search for a patron record by other fields such as the patron's name.

Email receipts

Send a circulation receipt by email to a patron.

Print receipts

Print a circulation receipt for a patron using your portable Bluetooth receipt printer.

Patron photo capture

Take a photo of the patron using the device camera and upload it to the patron's record.

Patron registration—duplicate record check

Check to see if the patron being registered matches an existing patron record before saving the new record.

Patron registration from driver's license data

Register a new patron quickly and accurately by scanning information from a U.S./Canadian driver's license using your Bluetooth barcode scanner or magstripe reader.

Kiosk mode

Give trusted patrons the ability to check in or check out items independently, without intervention by library staff. Restrict the use of MobileStaff features so that patrons are prevented from gaining access to another patron's details.

Offline mode

Use MobileStaff when you do not have a connection to the library system server or when there is no internet connection available.

System requirements

To ensure full functionality with MobileStaff 20.13.0, your library system must meet one of the configurations below.

To schedule your implementation of MobileStaff, contact your SirsiDynix representative. To update your Horizon, Symphony, or Web Services software to a later version, submit an update request on the SirsiDynix Support Center.

Horizon

- SirsiDynix Horizon 7.5.4.2 and Web Services for Horizon 2019.03.2
- SirsiDynix Horizon 7.5.5 and Web Services for Horizon 6.0.2
- SirsiDynix Horizon 7.5.6 and Web Services for Horizon 6.0.3

Symphony

- SirsiDynix Symphony 3.5.3.1 and Web Services for Symphony 2019.03.2
- SirsiDynix Symphony 3.6.2 and Web Services for Symphony 6.0.2
- SirsiDynix Symphony 3.6.2 and Web Services for Symphony 6.0.3

Important: SirsiDynix strongly recommends that customers secure Web Services connections with HTTPS.

Other requirements

The MobileStaff App can run on the following mobile platforms and devices:

Mobile operating systems	Mobile devices
Android 5.1.1 or higher	Various Android tablets and phones SirsiDynix does not support the MobileStaff App on the Amazon Kindle.
iOS 9.3 or higher	• iPad—2nd generation or higher • iPad Air • iPad mini • iPhone—5th generation or higher

Note: Devices running earlier versions of Android and iOS may still be able to access and download older versions of the MobileStaff App from Google Play or the App Store. However, older versions of the MobileStaff App may not work with the latest versions of Web Services for Horizon and Symphony and may not provide access to the full range of features in the latest available version.

Additionally, MobileStaff is supported on the same browser software as BLUEcloud Central. The following table lists browsers that are currently supported for BLUEcloud Central:

Browser	Supported versions	Platforms
Chrome	Latest release and one version back	Windows/Macintosh
Edge		Windows 10
Firefox		Windows/Macintosh
Safari		Macintosh

For more information on BLUEcloud Central browser requirements, see the "System Requirements" section of *BLUEcloud Central Release Notes*.

The following features can only be used in the MobileStaff App, and are not available when using MobileStaff in a web browser:

- Capturing patron photos.
- Printing receipts.
- Reading barcodes using the device camera.
- Using offline mode.

Barcode reader compatibility

1D barcodes can be scanned with cameras on smart phones and tablets. Performance may vary among devices.

Peripheral hardware compatibility

SirsiDynix verifies that the following peripheral devices are compatible with the MobileStaff App:

Device type	Model
Bluetooth barcode scanners	• Socket Mobile SocketScan S740
Bluetooth printers	• Epson Mobilink P80 Plus 3" • Star Micronics SM-L200 • Star Micronics SM-S230i • Star Micronics SM-L200 • Star Micronics SM-S220i • Star Micronics SM-S230i • Star Micronics SM-T300i **Important:** The SM-L200 and SM-S230i are the only printer models that Star Micronics still currently sells. However, older SM models are still supported for use with MobileStaff, even though they are no longer available for sale. • Infinite Peripherals DPP-250 • Infinite Peripherals DPP-350 • Infinite Peripherals DPP-450 • Zebra® iMZ Series • Zebra® QLn Series • Zebra® ZQ500 Series
Magstripe readers	• ID TECH Shuttle™ • UniMag™ II • Unimag Pro™ **Important:** The MobileStaff App is not compatible with magstripe readers that use a Lightning connector. Only iMag devices that use an audio headphone jack plug are supported. **Note:** Only the UniMag Pro supports reading all three tracks on the magstripe. The other readers cannot read track three which contains the postal code and gender.

Device type	Model
All-in-one devices	• Infinite Peripherals Infinea Tab M (ITM-O2DBTRE)—reads barcodes, magstripes, and RFID tags **Note:** The Infinea Tab M can only be used with the MobileStaff App on the following devices: ◦ iPhone: 6 Plus, 6s Plus, 7 Plus, and 8 Plus. ◦ iPad: Mini, Mini 2, Mini 3, Mini 4, Mini 5, Air, Air 2, Pro 10.2, Pro 9.7, 5th Gen, 6th Gen, and 7th Gen.